

# Senior Care Plus Medicare Advantage

Senior Care  
Plus 

*A Medicare Advantage Plan from Hometown Health.*

**2025 Plan Year  
Broker Certification Training**

# Senior Care Plus Medicare Advantage

## Overview

Senior Care Plus is the Medicare Advantage Plan offered by Hometown Health, the insurance division of Renown Health.

Hometown Health and Renown Health share a mission of *“making a genuine difference in the health and wellbeing of the people and communities we serve.”*

Senior Care Plus offers Medicare Advantage plans under the Senior Care Plus brand name as well as the Renown Medicare Plans brand name. Renown-branded plans are Renown-centric and require a Renown Health PCP unless otherwise noted.

The broker training contained herein is specific the Medicare Advantage Plans Senior Care Plus will offer in Plan Year 2025.

Brokers must pass the test associated with this training with a score of 90% or higher to earn certification to represent Senior Care Plus during the upcoming AEP.

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## Senior Care Plus Coverage Areas

Senior Care Plus is a Medicare Advantage Plan that operates in the state of Nevada in the following counties:

- Washoe
- Carson City
- Storey
- Clark
- Nye

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# Senior Care Plus Medicare Advantage

## Exclusive Access to Renown Health

- All Senior Care Plus plans have access to Renown Health. In fact, Senior Care Plus is the ONLY Medicare Advantage Plan to have access to Renown Health and all of their facilities and services including:
  - Renown Regional Hospital
  - Renown South Meadows Hospital
  - Renown Medical Group
  - Renown Labs & Renown Imaging
  - Renown Pharmacy
  - And More!

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## Senior Care Plus D-SNP Plans & Benefits

Senior Care Plus offers two D-SNP Plans. In Northern Nevada, the Essential Duals Plan is available in Washoe County and Carson City. In southern Nevada, the Enriched Plan is available in Clark County. Both Senior Care Plus D-SNPs include the following benefits

- Transportation Benefit
- Dental, Vision and Hearing Coverage
- Prescription Drug Coverage
- OTC Benefits

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## Marketing and Enrollment Materials

Senior Care Plus provides marketing and enrollment materials that are approved by CMS. These materials may NOT be altered in any way.

Marketing materials for Plan Year 2025 will be posted on the Hometown Health Broker Portal in mid-September. Physical copies can be picked up from the Hometown Health lobby after 9/23/2024. Hometown Health is located at:

### Hometown Health

10315 Professional Circle  
Reno, NV 89521

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# Senior Care Plus Medicare Advantage

## Member Support

Senior Care Plus Customer Service at 775-982-3112 or toll free at 888-775-7003 can help members with questions regarding membership cards, plan benefits, claims or member ID issues.

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## Prescription Drug Coverage

Senior Care Plus encourages members to fill 90-day and 100-day prescriptions through our mail order partner, Optum Rx Home Delivery. Mail order prescription drug fulfillment is generally less expensive than a retail pharmacy.

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## Senior Care Plus Plan Options

All Senior Care Plus plans offer MAPD or Medicare Advantage Plans with Prescription Drug coverage except the Patriot Plan.

The Patriot Plan was designed for individuals that receive Prescription Drug Coverage through a secondary source or do not wish to participate in the Medicare Part D program.

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## Appointment Setting Requirements

Per CMS regulations, Brokers are reminded that before conducting an in-person, online or telephonic marketing appointment, a scope of appointment must be obtained no less than 48 hours before the appointment (unless an exception applies).

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## Phone Enrollments

All agents must keep recordings of every phone enrollment they do for a minimum of ten (10) years. These recordings can be requested by CMS and Senior Care Plus if there are complaints regarding the enrollment.

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## Senior Care Plus Certification Requirements

***To be certified to Sell Senior Care Plus you must:***

- Be a licensed health producer in the state of Nevada
- Show proof of taking and passing the annual AHIP Medicare training
- Be onboarded with Hometown Health through Evolve
- Pass the current plan year Broker Certification Test for Senior Care Plus

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# Senior Care Plus Medicare Advantage

## Thank You!

Thank you for completing the 2025 plan year training for Senior Care Plus.

Please click the link below to take your certification test. You must pass with a 90% or higher.

Ready to go? You can take the **2025 Senior Care Plus Broker Certification Test**, by logging into [EVOLVENXT Portal Here](#)

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